Support of non-core instruments and services:
The Cores are under no obligation to support instruments outside of the Core. Assistance may be provided, if it does not compromise Core operations, on the basis of full-cost recovery +10%, including time (minimum of one hour) provided by Core Staff. There is no warranty on the outcome of repair or maintenance work done by Core Facility personnel on instrumentation that is not part of the HSC Cores.

HSC Cores may offer administrative and billing assistance to recharge centers that are outside of the Cores, at the standard rates charged to all cores. For example, when an instrument is owned by a PI, Department, or Center.